

**Satisfaction Evaluation Form**  
**for the Services of the Complaint and Whistleblowing Center for Corruption and Misconduct**  
**Legal Division, Office of the President, Khon Kaen University**

**Part 1: General Information**

1.1 Gender: ☐ Male ☐ Female

1.2 Age: ☐ Under 20 ☐ 20-30 ☐ 31-40 ☐ 41-50 ☐ 51-60 ☐ 60 and over

1.3 User Status: ☐ Government Officer ☐ University Staff ☐ Government Employee  
☐ Permanent Employee ☐ Temporary Employee ☐ Student  
☐ External Person ☐ Other (please specify) .....

1.4 Your affiliated unit/department (if you are university personnel) (Please specify): .....

1.5 Service received regarding (Please briefly describe): .....

**Part 2: Service Satisfaction**

Satisfaction Level: 5 = Very High / 4 = High / 3 = Moderate / 2 = Low / 1 = Very Low or Needs Improvement

Please mark ✓ in the score box that best reflects your opinion.

	Satisfaction Level				
	Lowest→ Moderate→ Highest				
	1	2	3	4	5
<b>1. Service Process</b>					
1.1 The service process is appropriate and smooth.					
1.2 The contact channels are convenient.					
1.3 The speed of service.					
1.4 The service duration is appropriate for your needs.					
<b>2. Staff Service</b>					
2.1 Staff are polite, courteous, and friendly.					
2.2 Staff are willing and attentive in providing service.					
2.3 Staff provide good advice and answer questions clearly.					
<b>3. Facilities and Convenience</b>					
3.1 The location of the unit is distinct and easy to access.					
3.2 There are clear and easy-to-understand public relations signs indicating service points.					
3.3 There are modern, sufficient, and appropriate tools and equipment for service.					
<b>4. Overall Service Satisfaction</b>					

**5. Other Suggestions**

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